

# Privacy Policy

Protecting your private information is our priority. This Statement of Privacy applies to the <https://www.cloudestined.com> (the “Site”) and Cloudestined LLC (the “Service”) and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to the Service include the Site. The Site is an ecommerce site. By using the Service, you consent to the data practices described in this statement.

## Collection of your Personal Information

The Service may collect personally identifiable information, such as your name. If you purchase The Service’s products and services, we may collect billing and credit card information. This information is used to complete the purchase transaction. The Service may also collect anonymous demographic information, which is not unique to you, such as your age, gender or interests. We may gather additional personal or non-personal information in the future.

Information about your computer hardware and software may be automatically collected by The Service. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of The Service website. Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through The Services’s public message boards, this information may be collected and used by others.

The Service encourages you to review the privacy statements of websites you choose to link to from The Service so that you can understand how those websites collect, use and share your information. The Service is not responsible for the privacy statements or other content on websites outside of the The Service website.

## Use of your Personal Information

The Service collects and uses your personal information to operate its website(s) and deliver the services you have requested.

The Service may also use your personally identifiable information to inform you of other products or services available from The Service and its affiliates. The

Service may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

The Service does not sell, rent or lease its customer lists to third parties.

The Service may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. The Service may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to the Service, and they are required to maintain the confidentiality of your information.

The Service may keep track of the websites and pages our users visit within The Service, in order to determine what the Service services are the most popular. This data is used to deliver customized content and advertising within the Service to customers whose behavior indicates that they are interested in a particular subject area.

The Service will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on the Service or the site; (b) protect and defend the rights or property of the Service; and, (c) act under exigent circumstances to protect the personal safety of users of the Service, or the public.

## Use of Cookies

The Service website may use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize the Service pages, or register with the Service site or services, a cookie helps the Service to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so

on. When you return to the same the Service website, the information you previously provided can be retrieved, so you can easily use the Service features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Service services or websites you visit.

## Security of your Personal Information

To secure your personal information from unauthorized access, use or disclosure, the Service uses the following: Amazon Web Services

When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Sockets Layer (SSL) protocol.

## Customer Contact

We may contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you to enforce our Terms of Use Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

## Children Under Thirteen

The Service does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

## Disconnecting your The Service Account from Third Party Websites

You will be able to connect your Service account to third party accounts. BY CONNECTING YOUR Service ACCOUNT TO YOUR THIRD PARTY ACCOUNT, YOU ACKNOWLEDGE AND AGREE THAT YOU ARE CONSENTING TO THE

CONTINUOUS RELEASE OF INFORMATION ABOUT YOU TO OTHERS (IN ACCORDANCE WITH YOUR PRIVACY SETTINGS ON THOSE THIRD PARTY SITES). IF YOU DO NOT WANT INFORMATION ABOUT YOU, INCLUDING PERSONALLY IDENTIFYING INFORMATION, TO BE SHARED IN THIS MANNER, DO NOT USE THE THIS FEATURE. You may disconnect your account from a third party account at any time. Users may learn how to disconnect their accounts from third-party websites by visiting their "My Account" or similar page..

## Opt-Out & Unsubscribe

We respect your privacy and give you an opportunity to opt-out of receiving announcements of certain information. Users may opt-out of receiving any or all communications from the Service by contacting us here:

- Email: [support@cloudestined.com](mailto:support@cloudestined.com)
- Mail: PO Box 2831, Sioux Falls, SD 57101

## Changes to this Statement

The Service will occasionally update this Statement of Privacy to reflect company and customer feedback. The Service encourages you to periodically review this Statement to be informed of how the Service is protecting your information.

## Contact Information

The Service welcomes your questions or comments regarding this Statement of Privacy. If you believe that the Service has not adhered to this Statement, please contact the Service at:

Cloudestined LLC

PO Box 2831

Sioux Falls, SD 57101-2831

Email Address: [support@cloudestined.com](mailto:support@cloudestined.com)

Effective as of January 30, 2019